



Resilient Devonport 2023

Connected and Disaster Ready



Your community guide to emergency preparedness
in Devonport

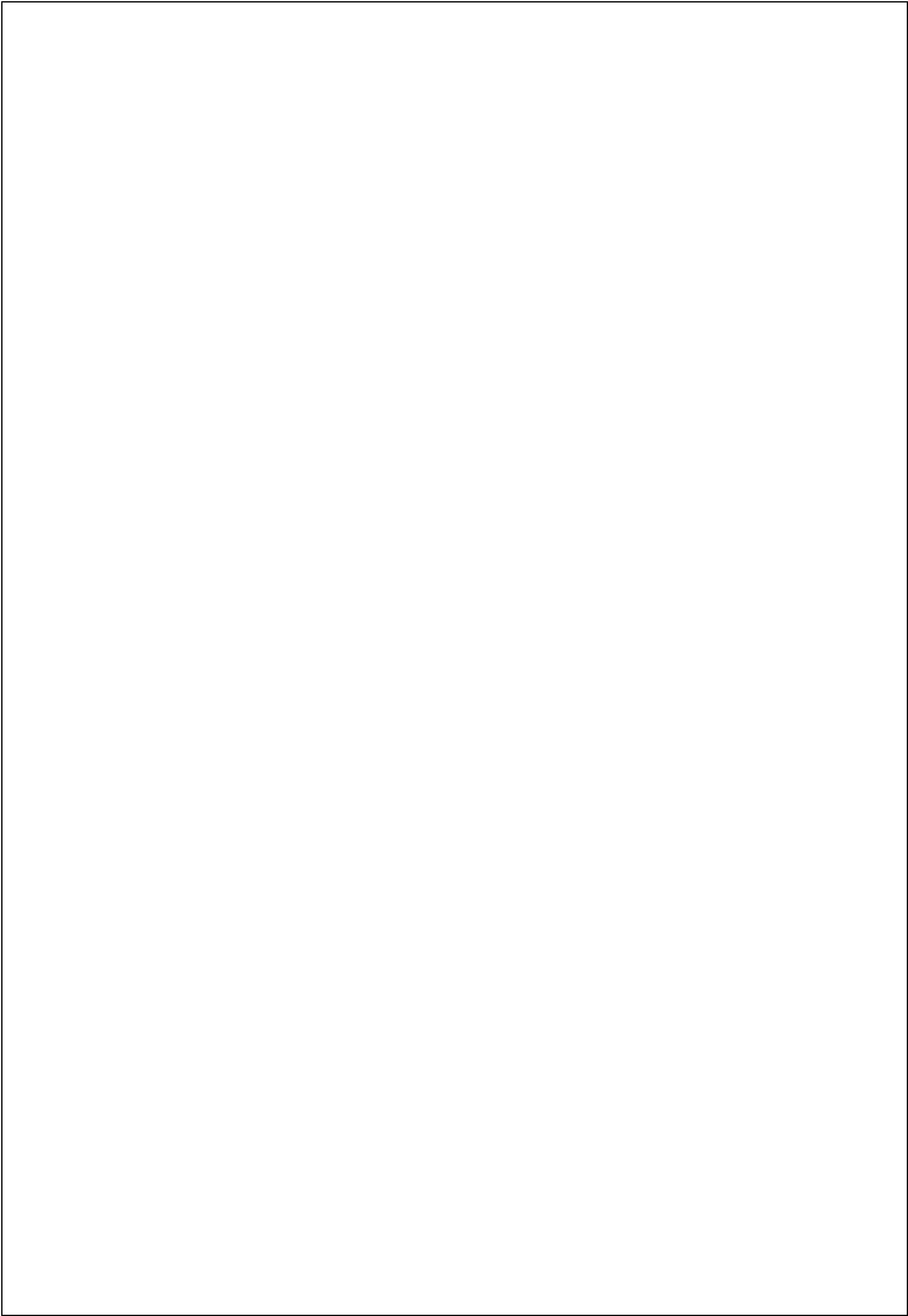


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THIS GUIDE WAS CREATED WITH THE SUPPORT OF



**AUCKLAND NORTH
COMMUNITY AND DEVELOPMENT**
Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua



**Auckland
Emergency Management**
Tokonga Mate Ohotata o Tāmaki Makaurau

**Devonport-Takapuna
Local Board**
Auckland Council



No. 6 (North Shore) Squadron
Air Training Corps



1st Devonport Scout Group



Depot Artspace



1. ABOUT THIS GUIDE

This guide has been developed by the Devonport community.

The objective of the 'Resilient Devonport' Emergency Response Group is to allocate, distribute, and use local resources to sustain the community until outside agencies can respond.

This guide will help our community prepare for emergency events by minimising possible hazards, preparing households, and supporting this community to connect and coordinate before an emergency occurs.

**In an emergency, you are not on your own -
you're with your community.**

Utilise this guide to learn what you can do before, during and after these events, to prepare, stay safe and recover. You will find checklists and templates in the back of the guide to help you plan for your household.

The community has identified the following key risks for Devonport.

1. Extreme weather
2. Flooding
3. Extended utility outages
4. Fires

Pandemics, tsunamis and volcanic activity are other risk events.

The reality of emergency preparedness is that the response will be different depending on the type and scale of the event. Having plans prepared, and your household and neighbourhood connected, can make all the difference.

You can download a digital version of this document at
<https://www.resilientaucklandnorth.org.nz/community-plans>

2. COMMUNITY-LED EMERGENCY HUBS

The Devonport community has identified five **Emergency Hubs** that can be established and operated by community members during an emergency.

In times of need, communities come together.

These are not formal Civil Defence centres. They can be used as meeting places to provide information and support, connect with agencies, and collect and distribute resources.

The **Emergency Hubs** for the Devonport community are:

- **Whare Toi (formerly Kerr St Artspace)**
Takarunga/ Mount Victoria, Devonport
- **Holy Trinity Church**
20 Church Street, Devonport
- **6 Squadron, Air Cadets**
9a Achilles Crescent, Narrow Neck
- **Stanley Bowling and Petanque Club**
20 Stanley Point Road, Stanley Point
- **1st Devonport Scout Den**
Allenby Reserve, Allenby Avenue, Devonport



- Whare Toi
- Holy Trinity
- Six Squadron Air Cadets
- Stanley Bowling Club
- 1st Devonport Scout Den

3. GET INVOLVED

1. Join the Devonport Emergency Response Group!

Email resilientdevonport@gmail.com for more information.

2. Join the Resilient Communities Auckland North Facebook Group for updates on community preparedness across the North Shore. You will also hear about opportunities for community workshops and meetings here.

<https://www.facebook.com/groups/resilientcommunitiesaklnorth>

3. Sign up to be a volunteer! During an emergency event, volunteers can come together to help the community recover. This may include moving debris, helping at an **Emergency Hub**, or securing buildings and homes.

Email resilientdevonport@gmail.com if you'd like to volunteer during an emergency event.

4. BE PREPARED FOR EMERGENCY EVENTS

For every event risk, having a household plan and evacuation route, and up-to-date emergency supplies is essential. Check out the **PERSONAL RESILIENCE** chapter at the back of the guide for checklists and templates to help you prepare.

EXTREME WEATHER

Extreme weather events can bring strong winds, heavy rain, flooding, slips, thunderstorms, tornadoes, cyclones, coastal inundation and rough seas. King tides coupled with storms can significantly increase tidal surge and cause coastal inundation. Extreme weather may interrupt utilities such as electricity or water.

BEFORE

- Examine your evacuation plan and remind others in your circle/neighbourhood.
- Secure or move indoors all items that could get blown about and cause harm in strong winds.
- Clear gutters and drains, protect windows and make sure your roof is secure.
- Prepare for loss of power affecting lights, appliances and medical devices.
- Monitor radio, TV, or social media for updates and advice. Use car radio if necessary.
- Check that your neighbours are aware of the storm warning.

DURING

- Pick a safe place in your home for household members and pets to gather during an emergency event. Ensure it is away from windows, skylights and glass doors.
- Draw the blinds and curtains over windows to prevent glass being dispersed in the event of a breakage and close all interior doors.
- Do not drive unless it is an emergency. Choose safe travel routes. Watch for tree falls, floods and slips.
- If you need to, or are told to evacuate, go to a Devonport **Emergency Hub**.

AFTER

- Check your neighbours to ensure they are safe and check on any urgent needs.
- Ensure your own safety - use protective clothing if needed.
- Ring your insurance company if your property is damaged.

FLOODING

Heavy rain can cause flash or long-lasting flooding. Both can cause injury, loss of life, contamination of waterways, property damage and disrupted lifeline utilities, requiring possible local evacuation. Roads could be inaccessible, and Devonport could be isolated.

BEFORE

- MetService monitors weather systems and is responsible for issuing weather advisories and warnings.
- Examine your evacuation plan and remind others in your circle/neighbourhood. Make a plan for your pets (see the [PERSONAL RESILIENCE](#) and [PETS](#) chapters for more information).
- Move electronics and valuables out of reach of flood waters.
- Have tarpaulins on hand to help keep your belongings dry.
- Check and secure all loose outdoor items.
- Turn off power and gas at your meters if there is risk of flooding.
- Take responsibility for informing guests of any risks, and what they should do to stay safe.
- Check on your neighbours.

DURING

- Don't attempt to drive or walk through flood waters as their depth and flow can be deceptive.
- Flood waters can be contaminated.
- Monitor radio, TV broadcasts, hazard alerts or emergency social media for updates and advice.
- Effects of flooding in coastal communities can be exacerbated by tidal rise.

AFTER

- Work with neighbours to help ensure everyone in your neighbourhood is safe and has access to food and water.
- Wear gloves and strong footwear if flood waters are likely to be contaminated.
- Help to clean up.



Flooding of the Devonport New World in 2019. Photo by Chris Gray.



UTILITY OUTAGES

The loss of power (as well as other utilities like water, telecommunications and roads) can cause severe disruption to households and businesses.

BEFORE

- Ensure emergency supplies are fresh and full. Make a plan for safe toilet waste recovery and disposal. Have torches or battery-powered lanterns in easy-to-access locations.
- Have a plan for dealing with householder health issues that may be complicated by power outages.
- In the event that you need to evacuate, identify family or friends you could stay with.

DURING AND AFTER

- Watch out for fallen power lines. Treat all power lines and household connections as live and never touch exposed electrical equipment.
- Use your phone for short essential calls only, to conserve battery life and to keep the lines clear for emergency calls.
- Contact your utility provider if you become aware of a particular utility risk.
- Eat the food from your fridge first, then your freezer, before you eat the food in the cupboard or your emergency supplies.
- Share what you can with your neighbours, friends and family.
- Listen to the radio for up-to-date news and advice.



HOME AND LOCAL FIRES

Fires in your home or local area can spread quickly and be life-threatening.

Call '111' to report fires.

PREVENTION

- Ensure there are smoke alarms installed in every bedroom, living area and hallway in the house — ideally, long-life photoelectric alarms.
- Remove all spilled fats, oils, or burnt foods from stovetops, clean rangehood filters.
- Keep a fire extinguisher near the kitchen.
- Ensure powerpoints or multi-boards are not overloaded with appliances.
- Ensure the fireplace has a screen with a proper fireguard, and the chimney has been checked/swept within the last twelve months..
- Check that BBQ fittings are tight and secure, with at least 1 metre of clear space around the BBQ.
- Ensure there is a clear break between structures on your property, and flammable vegetation.
- Before you light a fire, visit <https://www.checkitsalright.nz/>
- Report illegal dumping of waste on public lands (0800 663867).
- Report illegal use of fireworks to Auckland Council (09 301 0101). It is illegal to let off fireworks in public places including roads, parks and beaches.

PREPAREDNESS

- Create a 3-Step-Escape plan to ensure everyone in the household knows what to do in the event of a fire, and importantly, a safe place outside your property, where all family members should meet. Visit www.escapemyhouse.co.nz for more information.

DURING A FIRE

- In the event of a house fire - If there are others in the house, shout 'FIRE, FIRE, FIRE!', and phone 111
- If there's smoke, get on your hands and knees and crawl low and fast to escape.
- If you can, close doors behind you to stop the fire spreading.
- If you can't get out of the house, close the door of the room you're in and put a towel under it to stop the smoke coming in. Go to the window and yell, 'FIRE, FIRE, FIRE!'. Wait for help.
- If you have any concerns about fire in the surrounding area, follow official advice and evacuate if needed. Take your pets with you if you can do so safely or take them to a safe shelter place.

- The homeowner should advise arriving firefighters that you are all safely out of the house, or if anyone is missing. Once you're out of the house, stay out. Never go back inside.
- Check on your neighbours to establish if they are safe or need assistance.

AFTER A FIRE

- Seek advice from Fire and Emergency on next steps, and contact with your insurance company and/or landlord.



The call sign of the appliance manned by the Devonport Volunteer Firefighters is Devonport 812 (www.dvfb.org.nz)

PANDEMIC

Pandemics (global disease events such as Covid-19) or epidemics (local disease events such as measles, hepatitis, tuberculosis, norovirus, whooping cough) are unpredictable in terms of timing, severity and who will be most affected. Influenza and respiratory diseases are currently impacting our communities with the surge of patients regularly overwhelming Health services, including Ambulance, Primary Health and Hospitals.

At all times, updates and information should be accessed from the Ministry of Health.

BEFORE

- Ensure you have adequate supplies of tissues, medical and hand hygiene products, and masks. It may be difficult to purchase such products once a pandemic begins.
- Immunise against infectious diseases, especially if you are at higher risk or with certain medical conditions.

DURING AND AFTER

- To minimise illness, encourage and promote good hygiene practices, regular and thorough hand washing and/or hand sanitising - especially before eating and preparing food.
- Wear a mask!
- Use cough and sneeze etiquette. Cover your mouth and nose when you cough or sneeze. Put your used tissue in a lined rubbish bin or plastic bag for disposal. Wash and dry your hands. Use soap or hand gel.
- If unwell, stay at home to stop the spread of infection to others.
- Regularly check for updates on the Ministry of Health website (www.health.govt.nz) Follow all their advice.
- If you have any concerns about someone's health, contact Healthline on 0800 611 116, or your GP, for medical advice. Healthline has translators and interpreters available.
- Check in on neighbours, family and friends who may be isolating and unable to pick up essential resources such as groceries or prescriptions.

TSUNAMI

A tsunami is a series of large ocean waves generated by disturbances on, or near to the sea floor. It's important to remember there may be more than one wave, and the following waves may be bigger. New Zealand can be affected by tsunami generated far from our coast, as well as from nearby coastal earthquakes and disturbances.

BEFORE

- Identify a safe space inland and high above sea level (refer to the map on page 14).
- Plan an evacuation route and practice it.
- Make a plan to help vulnerable community members.

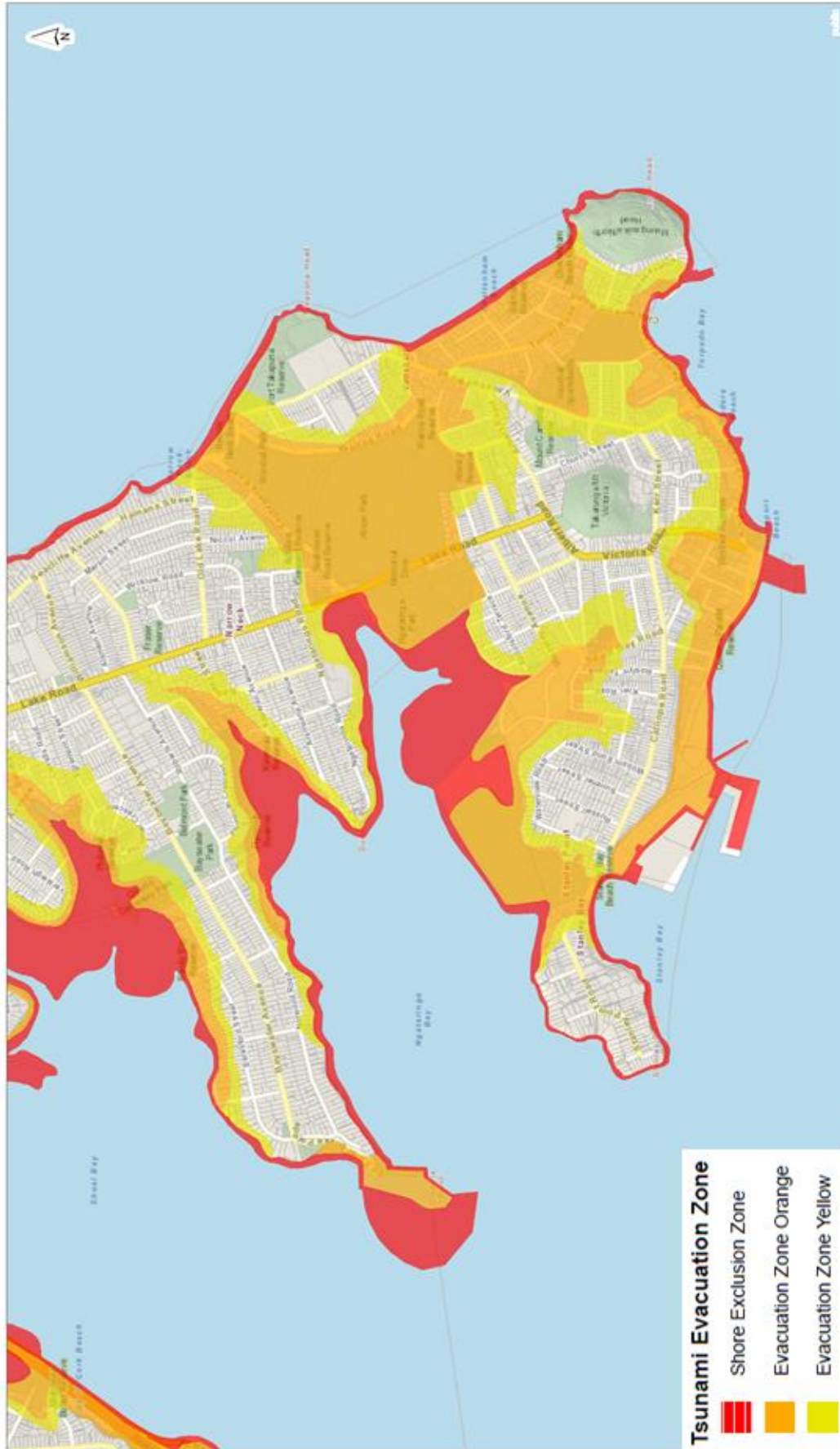
DURING

- Listen to local radio or Radio New Zealand (RNZ) for instructions from emergency services.
- If possible, walk, run, or cycle when evacuating from a tsunami - you don't want to get stuck in traffic in a tsunami zone. Consider carpooling if you have to drive.
- Stay in your safe place until you receive the all-clear from emergency services.
- Take an emergency getaway bag, and pets with you if you can.

AFTER

- Stay tuned to a local radio station or RNZ.
- Use extreme caution when using roads, bridges, homes or buildings as they may be damaged.
- Report broken utility lines to appropriate authorities.





Devonport Tsunami Evacuation Zones Map



VOLCANIC ACTIVITY

Volcanoes can produce a wide variety of hazards, including ash and falling rock debris, lava flows, gas, shockwaves, earthquakes and tsunamis. Volcanic ash can be acidic and abrasive.

BEFORE

- If a volcanic eruption is imminent, put all vehicles and machinery inside a garage or shed, or cover with large tarpaulins to protect them from volcanic ash.
- Bring animals into closed shelters to protect them from volcanic ash.
- Protect sensitive electronics and do not uncover until the environment is totally ash-free.
- If you have a disability or need assistance, make contact with your support network.
- Check on friends and neighbours.

DURING

- Evacuate if possible.
- If not, take shelter in a building or car and stay indoors.
- Close all windows and doors, place damp towels at thresholds (i.e. under doors).
- If you must go outside, wear a dust mask, goggles and cover as much skin as possible.
- Check in on your neighbours if possible.



Photograph by Avril Welsh

5. COMMUNICATIONS

ALERTS AND WARNINGS

Alerts and warnings are issued to inform you about an emergency and to take a specific action, for example, '*seek further information*' or 'evacuate'. There are different ways you can receive alerts and warnings.

RADIO STATIONS

Local Radio Stations will be an important source of information from emergency services. Ensure you have a solar-powered or battery-powered radio in your home and getaway bag. If you find yourself without access to a radio, use your car radio.

National Radio – 101.4 FM or 756 AM

Newstalk ZB – 89.4 FM

The Hits – 97.4 FM

More FM – 91.8 FM

Radio Live – 100.6 FM or 702 AM

Emergency Mobile Alerts are rapid messages about emergencies sent by authorised emergency agencies to capable mobile phones.

You can also take the following actions to ensure you receive emergency warnings as quickly as possible:

1. **Download** the Red Cross Hazard App. It gives alerts and has helpful information on what to do before, during and after an emergency.
2. **Sign up** for Auckland Emergency Management emergency text and email alerts on the www.aem.org.nz website.
3. **Connect Four:** Connect with four local households. When you hear emergency information, contact each household to let them know – that household should connect with four other households. This is a robust system to ensure no one in the community gets left behind.

A connected community is a resilient community.

4. Follow Local Social media pages for local updates:

- Devonport Takapuna Local Board Facebook -
<https://www.facebook.com/devonporttakapuna>
- Devonport Peninsula Trust Facebook -
<https://www.facebook.com/DevonportPeninsulaTrust>
- Devonport Locals Facebook Group (NZ) Facebook Group:
<https://www.facebook.com/groups/104887609666091>
- Devonport Self Isolation Support Facebook Group -
<https://www.facebook.com/groups/1248068392058892>

5. Help share this guide with your neighbours and new families in the area. Consider holding a get-together with neighbours on your street to discuss needs and skills.

6. Consider downloading the 'GoodSam' app if you are first-aid trained and qualified.

The 'GoodSam' app is a free app that alerts people that a patient suspected to be in cardiac arrest is nearby, allowing them to possibly save a life by providing CPR and using an AED (if available) prior to emergency services arriving.

<https://www.stjohn.org.nz/first-aid/goodsam/>

6. PETS

Five tips to keep your pets safe in an emergency:

1. Make sure your emergency supplies include enough water, food, medications and sanitary items (poo bags, pet litter, etc) to care for your animals for three days.
2. If you have to evacuate, taking your pet with you is the best option: pack a lead/harness/muzzle/carrier or cage with your evacuation supplies.
3. If you are unable to take your pet with you, notify Auckland Council Animal Management (09 301 0101). They will make every effort to care for your animals if you are unable to.
4. Make sure your pet is identifiable in case you get separated: Microchip and register your pets and keep the details up to date. Make sure your pet is wearing a collar and tag with your details.

In the 2011 Canterbury earthquake 80% of microchipped animals were reunited with their owners versus 20% for non-chipped animals.

5. Put your name and contact details in a waterproof bag along with a photo of your pet and any special needs they have. Evacuation centres are not always able to care for pets but they can be diverted to animal shelters. You will be reunited after the emergency has passed!

For more information, including how to plan for livestock or service animals, visit:

<https://www.mpi.govt.nz/animals/animal-welfare/animal-welfare-emergency-management/preparing-animals-for-emergencies>

7. PERSONAL RESILIENCE – PREPARATION CHECKLISTS AND HOUSEHOLD PLANS

HOUSEHOLD EMERGENCY SUPPLY CHECKLIST

Check and replace food and water resources every twelve months. Consider stocking a two-week supply of food and water for prolonged emergencies such as a pandemic. Batteries need to be checked and replaced regularly.

Resource	Recommendation	
Water	Water for three days or more - ensure you have at least nine litres of water for every person.	<input type="checkbox"/>
Food	At least three days of food that doesn't need cooking, food/formula for babies and pet food. Ensure you pack a can-opener, knife, and scissors.	<input type="checkbox"/>
Medical equipment	<ul style="list-style-type: none"> • First aid kit • Masks, wet wipes, alcohol hand wash. • Essential medications Medical equipment such as hearing aids, oxygen, glasses or mobility aids.	<input type="checkbox"/>
Torch and battery-powered lighting	Torch and batteries. Battery-powered lighting is the safest and easiest. <ul style="list-style-type: none"> • Do not use candles as they can tip over in a gust of wind or earthquake aftershocks and start a fire. • Do not use kerosene lamps; they need a lot of ventilation and are not designed for indoor use. 	<input type="checkbox"/>
Radio	A solar- or battery-powered radio so you can keep up with the latest news and alerts. In an emergency, you can also use your car radio.	<input type="checkbox"/>
Protective Clothing	Dust masks and work gloves to protect yourself. Windproof and waterproof clothing.	<input type="checkbox"/>
Fire extinguisher	A small fire extinguisher. For advice on fire extinguishers and how to use them, visit: www.fireandemergency.nz/at-home/fire-extinguishers	<input type="checkbox"/>
Blankets	Blankets or sleeping bags.	<input type="checkbox"/>
Pet supplies	For information about preparing and planning for your animals, visit: www.mpi.govt.nz/animals-in-emergencies	<input type="checkbox"/>
Bucket with lid and toilet paper	As a makeshift toilet.	<input type="checkbox"/>
RECOMMENDED	Solar-powered phone charger	<input type="checkbox"/>

GRAB BAG CHECKLIST

Basic supplies to have in a grab bag in case you have to evacuate:

Resource	Notes
Torch and batteries	
Radio (solar, wind-up or battery-powered)	
Hand sanitiser	
Cash	
Copies of important documents	
Walking shoes, warm clothes, raincoat and hat	
First aid kit and prescription medication	
Water and snack foods (remember babies and pets)	
Toiletries	
Supplies specific to your household such as: <ul style="list-style-type: none">• A spare pair of glasses.• Leads/collars for pets.• Toys for children.	

For more information: <https://getready.govt.nz/en/prepared/household/supplies/>

HOUSEHOLD EMERGENCY PLAN

Your address:			
Name:		Phone #:	
Name:		Phone #:	
Name:		Phone #:	
Name:		Phone #:	
Name:		Phone #:	

If we can't get home or contact one another, we will meet or leave messages at:
Where is our nearest Emergency Hub? (Check pages 3&4).

If we have to evacuate we will:	Our emergency grab bags are stored:
<input type="checkbox"/> Take our getaway kit <input type="checkbox"/> Turn off electricity, gas, and water <input type="checkbox"/> Take our pets with us	

In the event of an evacuation from a flood or tsunami, our route will be: *(You should practice leaving via your safest evacuation routes to your pre-organised place of safety)*

--

The essential medications in this household are:

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In the event of an evacuation, these friends or neighbours may need our help:

Name	
Address	
Phone #	

Name	
Address	
Phone #	

Name	
Address	
Phone #	

8. IMPORTANT CONTACTS

Call 111 for any risk to life or property Call 105 for non-emergency Auckland Council (09) 301 0101	
Vector (power outages)	0508 832 867 https://vector.co.nz/
North Shore Hospital	09 486 8900
Healthline	0800 611 116
Watercare	09 442 2222 https://www.watercare.co.nz/
Waka Kotahi: New Zealand Transport Agency	0800 4 HIGHWAYS (0800 44 44 49) https://vector.co.nz/
MetService	https://www.metservice.com/
My Emergency Phone Numbers	
Doctor	
Dentist	
Chemist	
School/Pre-school	
Vet	
Your power provider	
Your internet provider	
Local builder(s)	
Local electrician(s)	
Local plumber(s)	
Neighbours	
1	
2	
3	
4	